UMD KIDSROCK Registration Policy

*Registration for UMD KIDSROCK will begin on Registration Day Event, Sat., March 21, 2020.
  - No registration paperwork will be accepted prior to March 21, 2020.
  - Our 2020 KIDSROCK Information Booklet will be posted no later than February 3rd, 2020 on the RSOP Youth Program webpage and available in print at the RSOP Office (SpHC 135).
  - Registration information (forms, etc) will be posted no later than February 24th, 2020 on the RSOP Youth Program webpage and available in print at the RSOP Office (SpHC 153).
  - Each participant must submit a completed Registration Packet before payment, including a liability waiver, registration form, swim form, medical information; one participant per Registration Packet.
  - Registration for UMD KIDSROCK Summer Camp is based upon a first come, full payment basis.
  - RSOP reserves the right to cancel camps with a 14 day notice if a minimum registration level is not met.

UMD KIDSROCK Age Requirement Policy
**FOR ALL CAMPS: Participant must meet the minimum age range listed for specific camp by the first day of camp. (For example: Spanish Camp participants must be at least 6 years old and under 9 years old on June 15, 2020.)

UMD KIDSROCK Refund Policy

*Requests for refunds involving the UMD KIDSROCK Camps and services must be given in a written request format and will be processed according to Prompt Cancellation, Belated Cancellation, or Week-of Cancellation procedures. All written refund requests are subject to approval by the RSOP Youth Program Coordinator, and refunds will be made via the original payment method in an amount no greater than the original amount paid. Should special circumstance* arise, such as medical or family emergencies, please email the UMD KIDSROCK Staff at kidsrock@d.umn.edu or call the RSOP Office (218-726-7128) to notify the RSOP Youth Program Coordinator of the circumstances.

**Prompt Cancellation**
A full refund (100%, less a $20 processing fee per transaction) will be given if Written Cancellation is made 14 days prior to the first day of the camp being cancelled; Written Cancellation can be made by letter or email. Written Cancellation requests can be emailed to rsop@d.umn.edu or kidsrock@d.umn.edu;

**Belated Cancellation**
Any refund request submitted less than 14 days prior to the first day of the camp being cancelled will be given a 50% refund on the camp and services purchased that week. Written refund requests for Belated Cancellations are only accepted via email to kidsrock@d.umn.edu;

**Camp Change**
Registered campers requesting a camp change will incur a $10 processing fee per change per camper. Camp changes are only allowed if they are made 14 days prior to the start of the registered camp.

* indicates “Coordinator Clause” – The RSOP Youth Program Coordinator has final authority to allow exceptions to listed policy or restrictions.