UMD KIDSROCK Registration Policy

*Registration for UMD KIDSROCK will begin on Registration Day, March 24th, 2018.

- No registration paperwork will be accepted prior to March 24th.
- The Registration Packet and information will be posted March 19th on the RSOP Youth Program webpage and available in print at the RSOP Office (SpHC 153).
- Each participant must submit a completed Registration Packet before payment, including a liability waiver, registration form, swim form, medical information; one participant per Registration Packet.
- Registration for UMD KIDSROCK summer camp is based upon a first come, full payment basis.

UMD KIDSROCK Age Requirement Policy

*Classic Camps – Campers must be at least 5 years old and not older than 12 years old on June 11th, 201
*Specialty Camps – Campers must be at least 8 years old and not older than 12 years old on June 11th, 2018.
*Venture Camps – Campers must be at least 12 years old and not older than 15 years old on June 11th, 2018.
*JC Program – Participants must be at least 15 years old and not older than 18 years old on June 11th, 2018.

UMD KIDSROCK Refund Policy

*Requests for refunds involving the UMD KIDSROCK Camps and services must be given in a written request format and will be processed according to Prompt Cancellation, Belated Cancellation, or Week-of Cancellation procedures. All written refund requests are subject to approval by the RSOP Youth Program Coordinator, and refunds will be made via the original payment method in an amount no greater than the original amount paid. Should special circumstance* arise, such as medical or family emergencies, please email the UMD KIDSROCK Staff at kidsrock@d.umn.edu or call the RSOP Office (218-726-7128) to notify the RSOP Youth Program Coordinator of the circumstances.

**Prompt Cancellation** - A full refund (100%) will be given if Written Cancellation is made 10 days prior to the first day of the camp being cancelled; Written Cancellation can be made by letter or email. Written Cancellation requests can be emailed to rsop@d.umn.edu or kidsrock@d.umn.edu;

**Belated Cancellation** - Any refund request submitted less than 10 days prior to the first day of the camp being cancelled will be given a 50% refund on the camp and services purchased that week. Written refund requests for Belated Cancellations are only accepted via email to kidsrock@d.umn.edu;

**Week-of Cancellation** - Any written refund request received after the beginning of the first date of camp being cancelled will be refunded $15.00/day for each day remaining in that week. Written refund requests for Week-of Cancellations are only accepted via email to kidsrock@d.umn.edu; No refund is given for services paid for (i.e. Post Camp, rental items, etc.) when a Week-of Cancellation is submitted and approved.

* indicates “Coordinator Clause” – The RSOP Youth Program Coordinator has final authority to allow exceptions to listed policy or restrictions.